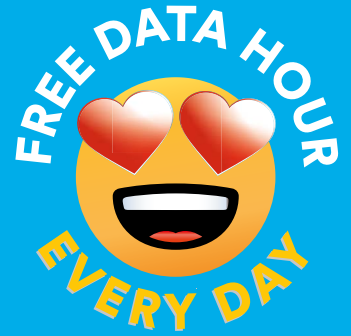
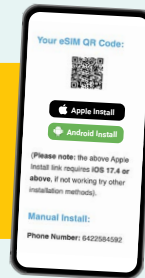


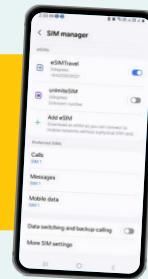
Quick Start Guide Monthly Prepay Visitor eSIM



1 Use the install button
or scan the QR code



2 Follow the installation process



3 Connect in NZ to start using your
data, minutes and messages



4 Download the 2degrees App to track
your usage and topup your plan



Need more detailed set up information? Click the buttons below.



Apple



Samsung



Google



Other Android



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If you know someone who could use a little help getting started with their eSIM, feel free to share this with them!

Apple eSIM Installation

This can be done before travelling to New Zealand or on arrival via wi-fi. This only takes a few minutes and can be done at the airport, if needed, using the free wi-fi.

QR Code install

Option 1: Scan QR code from another device

- Go to Settings > Mobile Service > Click “Add eSIM” > Click “Use QR Code”.
- Scan the QR code in the email you received to install your eSIM.

Option 2: Press and hold QR code (iOS 17.4 and above)

- Tap and hold on the QR code in the email.
- Click “Add eSIM”

Manual install

- Go to Settings > Mobile Service > Tap “Add eSIM” > Click “Enter Details Manually”.
- Copy and paste the SM-DP+ Address and Activation Code from the email.

Scan QR code

Press and hold QR code: iOS 17.4 and above

Apple Install: iOS 17.4 and above

Manual Install: Copy & paste SM-DP+ Address and Activation Code

Your eSIM QR Code:

Apple Install

(Please note: the above link requires iOS 17.4 or above, if not working try other installation methods).

Install Details:

Phone Number: 64225012362

Android Install Code: LPA:1\$sm-v4-105-a-gtm.pr.go-esim

SM-DP+ Address: sm-v4-105-a-gtm.pr.go-esim

Activation Code: 9B478D5772D135041D35911A2FD83CD2

eSIM QR code email

Share...

Save to Photos

Copy

Copy Subject

Look Up

Add eSIM

iOS 17.4 and above: Press and hold QR code

Enter Activation Code

Enter the activation information provided by your service provider.

SM-DP+ Address sm-v4-105-a-gtm.pr.go-esim

Activation Code 6190E40C3AE09192AB18257

Confirmation Code Optional

A confirmation code is required if it has been provided by your service provider.

Manual installation

Activation and SIM Management

To activate your eSIM you must be in New Zealand, as it needs to connect to the 2degrees network.

- If you have not already changed your Mobile Service settings during installation, or need to change them again. Go to Settings > Mobile Service.
- Tap Mobile Data and select your 2degrees eSIM.
- Turn off wi-fi, and turn on data to connect to the 2degrees network.
- If the eSIM does not activate immediately
 - Turn data on for 10 seconds and then restart your mobile.
 - If you have any further issues please visit a 2degrees store. A list of all the 2degrees stores are at [2degrees.nz/store-locator](#)
 - Or call 0800 022 022 from another phone.
- Once connected you will receive a text message, welcoming you to 2degrees and confirming your phone number.

SIM activation: Tap Mobile Data

Select eSIM

Samsung eSIM Installation

This can be done before travelling to New Zealand or on arrival via wi-fi. This only takes a few minutes and can be done at the airport, if needed, using the free wi-fi.

Option 1: Scan QR code from another device

1. Open your QR code scanner and scan the QR code in the email you received to install your eSIM.

Option 2: Save QR code to device

1. Tap on the QR code in the email, it will open up on a new screen. Use the 3 dot menu at the top right to select "Save to device".
2. Go to Settings > Connections > SIM manager > Add eSIM> Add using QR code.

3. Tap on image button at bottom right of screen.
4. Select downloaded QR code.

Option 3: Manually enter activation code

1. Press and hold on the Android Install Code in the email and select "Copy".
2. Go to Settings > Connections > SIM manager > Add eSIM > Add using QR code.
3. Tap on "Enter activation code"
4. Paste the code, or type it in manually if you prefer.
5. Once the code has been recognised, tap "Add".

Scan QR code

Tap QR code to download

Android Install

Manual Install: Copy & paste Android Code

Your eSIM QR Code:



Android Install

(Please note: the above link requires iOS 17.0 or above, if not working try other installation methods).

Install Details:

Phone Number: [64225012362](#)

Android Install Code: [LPA:1\\$sm-v4-105-a-gtm.pr.go-esim.com\\$9B478D5772D135041D35911A2FD83CD2](#)

SM-DP+ Address: [sm-v4-105-a-gtm.pr.go-esim.com](#)

Activation Code: [9B478D5772D135041D35911A2FD83CD2](#)

eSIM QR code email

Download QR code

1. Scan QR code or

2. Enter activation code or

3. Scan from downloaded image

1

2

3

Open with...

Save to account

Save to device

Recognise QR codes

Add to new email

Scan the QR code you got from your service provider.

Enter activation code

LPA:1\$sm-v4-105-a-gtm.pr.go-esim.com\$6

The code looks like this:

LPA:1\$operator.com\$ABCDE-12345

https://operator-sm-dp.com

Activation and SIM Management

To activate your eSIM you must be in New Zealand, as it needs to connect to the 2degrees network.

1. Go to Settings > Connections > SIM manager.
2. Tap the toggle switch next to your 2degrees eSIM to turn it on. Check that Mobile data, Messages and Calls are also set to your 2degrees eSIM.
3. Turn off wi-fi, and turn on data to connect to the 2degrees network.
4. If the eSIM does not activate immediately
 - a. Turn data on for 10 seconds and then restart your mobile.
 - b. If you have any further issues please visit a 2degrees store. A list of all the 2degrees stores are at [2degrees.nz/store-locator](#)
 - c. Or call 0800 022 022 from another phone.
5. Once connected you will receive a text message, welcoming you to 2degrees and confirming your phone number.

SIM activation:

Switch on your 2degrees eSIM.

Check Mobile data, Messages and Calls

2degrees

Welcome to 2degrees! Here's your mobile number: 0220609021. Let's get you up and running. Top up or grab a plan at [topup.2degreesmobile.co.nz](#) and download the 2degrees app at [2degrees.nz/mobile-apps](#) to dive in!

If you know someone who could use a little help getting started with their eSIM, feel free to share this with them!

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Google eSIM Installation

This can be done before travelling to New Zealand or on arrival via wi-fi. This only takes a few minutes and can be done at the airport, if needed, using the free wi-fi.

Option 1: Scan QR code from another device

1. Go to Settings > Network & internet > SIMs > Add SIM (or “Add more” if you already have SIMs or eSIMs installed) > Set up an eSIM.
2. Use your camera to scan the QR code in the email you received to install your eSIM.
3. Tap “Set Up”.
4. On the “Activate your eSIM” screen, tap “Settings” at the bottom right and follow the activation prompts.

Option 2: Save QR code to device

1. Press and hold on the QR code in the email and select “Download” from the 3 dot menu in the top right corner.
2. Go to Settings > Network & internet > SIMs > Add SIM (or Add more if you already have SIMs or eSIMs installed) > Set up an eSIM.

3. Tap on “Scan from photo”.
4. Select downloaded QR code.
5. Tap “Set Up”.
6. On the “Activate your eSIM” screen, tap “Settings” at the bottom right and follow the activation prompts.

Option 3: Manually enter activation code

1. Press and hold on the Android Install Code in the email and select “Copy”.
2. Go to Settings > Network & internet > SIMs > Add SIM (or Add more if you already have SIMs or eSIMs installed) > Set up an eSIM.
3. Tap on the blue text “Try these troubleshooting steps”. Then tap “Enter it manually”.
4. Paste the code, or type it in manually if you prefer.
5. Tap “Set Up”.
6. On the “Activate your eSIM” screen, tap “Settings” at the bottom right and follow the activation prompts.

Scan QR code

Tap QR code to download

Android Install

Manual Install: Copy & paste Android Code

Your eSIM QR Code:

Android Install

(Please note: the above link requires iOS 17.0 or above, if not working try other installation methods).

Install Details:

Phone Number: 64225012362

Android Install Code: LPA:1\$sm-v4-105-a-gtm.pr.go-esim

SM-DP+ Address: sm-v4-105-a-gtm.pr.go-esim

Activation Code: 9B478D5772D135041D35911A2FD83CD2

eSIM QR code email

Download QR code

1. Scan QR code or

2. Scan downloaded image

3. Try these troubleshooting steps

1

2

3

Manually enter code

1. Toggle the Use SIM on

2. Toggle on both Mobile data and Roaming on

Activation and SIM Management

To activate your eSIM you must be in New Zealand, as it needs to connect to the 2degrees network.

1. If you did not go directly there after adding esim: Go to Settings > Network & internet > SIMs.
2. Tap on the 2degrees eSIM you would like to activate.
3. Toggle the Use SIM slider to On.
4. Toggle on both “Mobile data” and “Roaming” if not already turned on.
5. Turn off wi-fi, and turn on data to connect to the 2degrees network.
6. If the eSIM does not activate immediately
 - a. Turn data on for 10 seconds and then restart your mobile.
 - b. If you have any further issues please visit a 2degrees store. A list of all the 2degrees stores are at [2degrees.nz/store-locator](#)
 - c. Or call 0800 022 022 from another phone.
5. Once connected you will receive a text message, welcoming you to 2degrees and confirming your phone number.

SIMs

2degrees

1

2

SIM activation: Choose the SIM to activate.

1. Toggle the Use SIM on

2. Toggle on both Mobile data and Roaming on

Other Android eSIM Installation

This can be done before travelling to New Zealand or on arrival via wi-fi. This only takes a few minutes and can be done at the airport, if needed, using the free wi-fi.

Option 1: Scan QR code from another device

1. Go to Settings > “Connections” or “Network & Internet” > “SIM card manager” or “Mobile network”.
2. Look for the option to “Add eSIM” or “Download a SIM”.
3. Tap “Scan QR code”.
4. Use your camera to scan the QR code in the email you received to install your eSIM.
5. Follow the onscreen instructions to finish setting up your eSIM.

Option 2: Save QR code to device

1. Press and hold on the QR code in the email and select “Download image”.
2. Go to Settings > “Connections” or “Network & Internet” > “SIM card manager” or “Mobile network”.
3. Look for the option to “Add eSIM” or “Download a SIM”.

4. Tap “Scan QR code”.
5. Tap on the image button at bottom right of screen or “Scan from photo”.
6. Select downloaded QR code.
7. Follow the onscreen instructions to finish setting up your eSIM.

Option 3: Manually enter activation code

1. Press and hold on the Android Install Code in the email select “Copy”.
1. Go to Settings > “Connections” or “Network & Internet” > “SIM card manager” or “Mobile network”.
2. Look for the option to “Add eSIM” or “Download a SIM”.
3. Tap “Enter activation code” if available or choose “Scan QR code” and tap “Enter activation code” on the next screen.
4. Paste the code, or type it in manually if you prefer.
5. Once the code has been recognised, follow the onscreen instructions to finish setting up your eSIM.

Scan QR code

Tap QR code to download

Android Install

Manual Install: Copy & paste Android Code



Your eSIM QR Code:

(Please note: the above link requires iOS 17.0 or above, if not working try other installation methods).

Install Details:

Phone Number: 64225012362

Android Install Code: LPA:1\$sm-v4-105-a-gtm.pr.go-esim.com\$9B478D5772D135041D35911A2FD83CD2

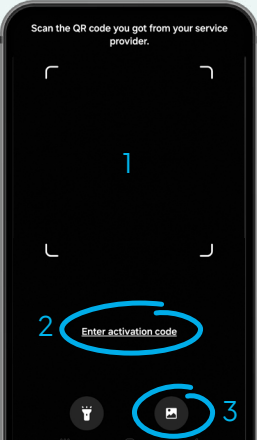
SM-DP+ Address: sm-v4-105-a-gtm.pr.go-esim.com

Activation Code: 9B478D5772D135041D35911A2FD83CD2

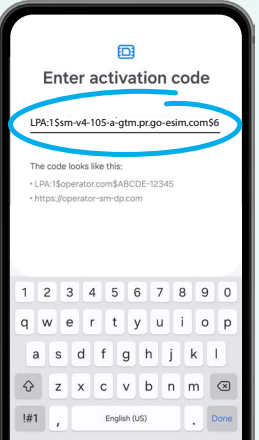
eSIM QR code email



Download QR code



1. Scan QR code or
2. Enter activation code or
3. Scan from downloaded image

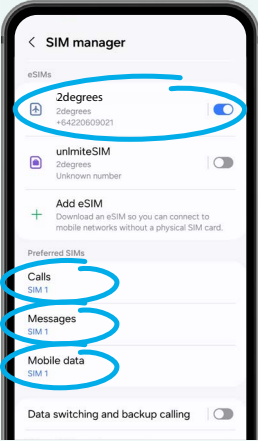


Manually enter code

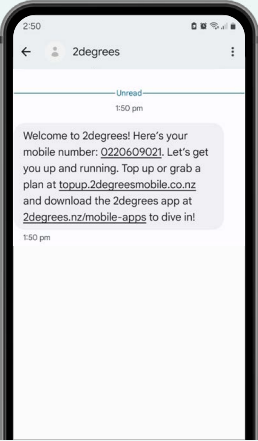
Activation and SIM Management

To activate your eSIM you must be in New Zealand, as it needs to connect to the 2degrees network.

1. Return to Settings > “Connections” or “Network & Internet” > “SIM card manager” or “Mobile network”.
2. Find your eSIM and turn it on.
3. Turn off wi-fi, and turn on data to connect to the 2degrees network.
4. If the eSIM does not activate immediately
 - a. Turn data on for 10 seconds and then restart your mobile.
 - b. If you have any further issues please visit a 2degrees store. A list of all the 2degrees stores are at 2degrees.nz/store-locator
 - c. Or call 0800 022 022 from another phone.
5. Once connected you will receive a text message, welcoming you to 2degrees and confirming your phone number.



SIM activation:
Switch on your 2degrees eSIM.
Check Mobile data, Messages and Calls



2degrees welcome text

If you know someone who could use a little help getting started with their eSIM, feel free to share this with them!

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Prepay plan Top Up: Using the 2degrees website

Your 2degrees prepay plan will last for one calendar month. After this your plan will renew each month if your account has been topped up with the cost of the plan (or more). The easiest way to do this is through the 2degrees website.

Your plan will end when you leave New Zealand as long as there is not enough credit on your account to renew it.

Topping up your account

1. Go to topup.2degreesmobile.co.nz
2. Enter your 2degrees mobile number
3. Choose "Top Up".
4. Enter the amount you would like to top up.
5. Choose "Credit or Debit Card".*
6. Click "Pay now".
7. Enter your card details and confirm.
8. You can also top up at a 2degrees store or by purchasing a top up voucher from any store displaying a 2degrees logo.

*Internet/POLi option only available for NZ bank accounts.

Check your balance

1. Text "bal" to 233 to check your prepay balance. You will receive a text reply confirming your balance.
2. Alternatively, register on the 2degrees Website or App to check your balance, minutes and data usage.



Prepay top up

Mobile number to top up

Enter 2degrees mobile number

① We'll send a text to this phone number to confirm

What do you want to do?

☒ Top up

☐ Buy a plan or add-on

☐ Both

Amount to top up

Top up between \$10 and \$150

Amount \$20

Please note: Money you top up will go towards Plans & Add-ons you have on hold. You can avoid this by texting STOP and the Plan or Add-on name to cancel its auto renewal before you Top Up.

Payment method

☒ Credit or Debit card

☐ Online EFTPOS

Today's payment \$20

Top up amount \$20

All prices are based in NZ dollars and include GST.

By making a payment, you agree to the [2degrees Terms and Conditions](#)

If you're using Online EFTPOS, you'll receive a notification to complete your payment through your banking app. For more details on paying via online banking, debit, or credit card, check out our [payment information](#).

Continue to payment



Powered by

If you know someone who could use a little help getting started with their eSIM, feel free to share this with them!

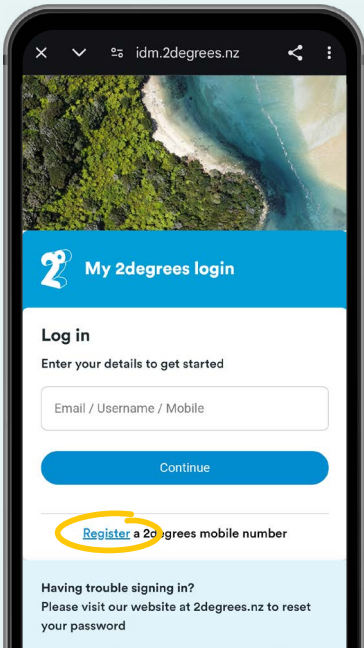
Prepay plan Top Up: Using the 2degrees app

If you're going to be here for while, you may want to install the 2degrees app so you can keep an eye on your data and minutes each month.

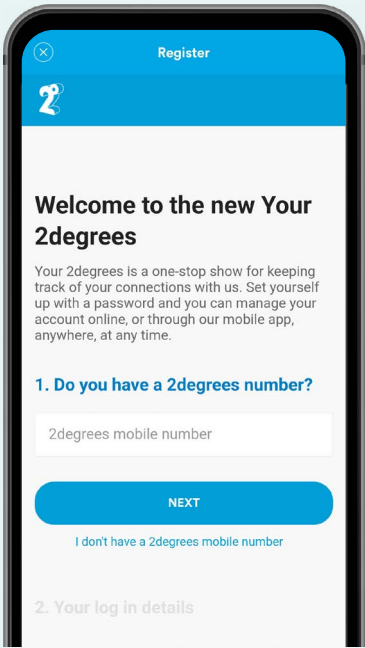


Setting up the 2degrees app

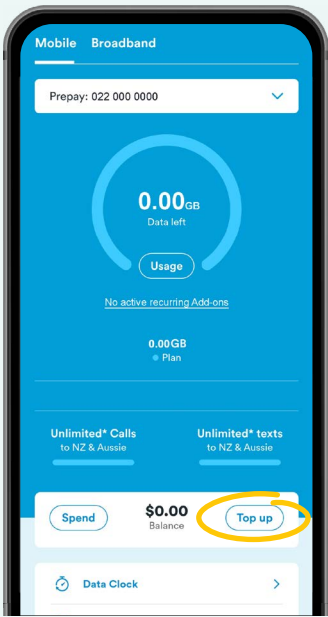
1. Scan the QR code to download the 2degrees App or search for 2degrees in the App Store or Google Play.
2. Tap "Sign In", then tap "Register Now".
3. Enter your 2degrees mobile number from the text received from 2degrees.
4. Continue to follow the instructions until you have registered your number with 2degrees.
5. Return to the app and log in with your email and password.



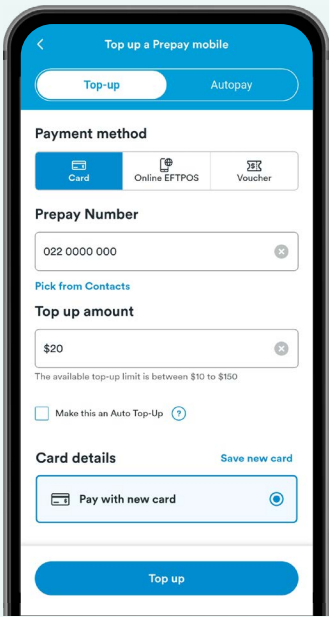
Register now to log in



Enter your phone number



Choose Top up



Top up

Topping up

Before buying a plan you must Top up with the cost of the plan (or more). The minimum Top up is \$10.

1. Tap "Top up"
2. Enter the amount you'd like to top up and tap "Top up".
3. Enter your credit or debit card details and tap "Make Payment". *

*Internet/POLi option only available for NZ bank accounts.

Autopay

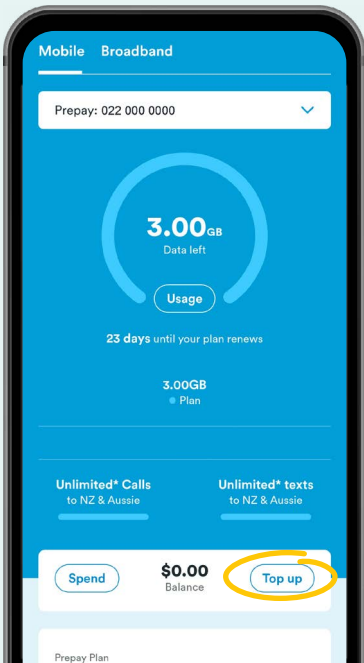
You may choose "Autopay" instead of "Top up". 2degrees will then automatically debit your credit or debit card for your plan each month.

You must turn off Autopay when you leave New Zealand or you will continue to be charged automatically each month.

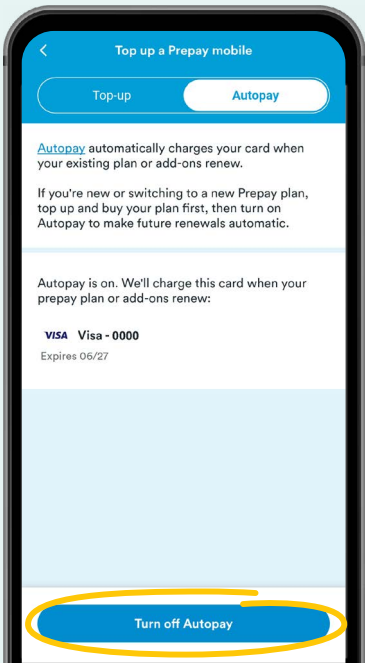
Choosing to Stop your plan will also pause Autopay until you start a new plan.

1. To turn off Autopay in the 2degrees App or My 2degrees website

1. Open the App or sign into the My 2degrees website.
2. Tap on the "Top up" button.
3. Tap on "Autopay".
4. Tap on the "Turn off Autopay" button.
5. Alternatively you can call Customer Care (200) free from your 2degrees mobile or call 0800 022 022 free from any NZ landline. If you are already overseas call +64 22 200 2000.



Tap Top up



Tap Turn off Autopay



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